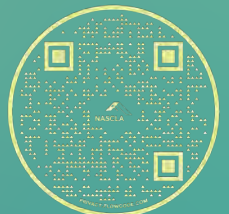
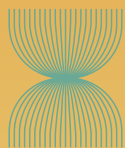


NASCLA ANNUAL REPORT



F Y
2024
2025





NASCLA HISTORY

Founded in 1962, the National Association of State Contractors Licensing Agencies (NASCLA) is a nonprofit organization whose purpose is to promote best practices and license uniformity for agencies that regulate the construction industry.

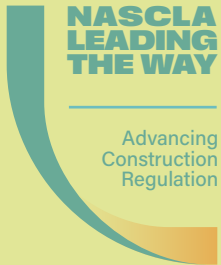
By upholding dedication to the assistance of contractor licensing and enforcement agencies, trade associations, and members of the construction industry, NASCLA serves as a vital resource for its members and the contracting community.

GOALS

Support best practices in the construction industry that promote quality standards and public safety, mutual interests and regulation of business practices. Pertinent information to be made available to NASCLA members via educational seminars and informative publications.

Streamline contractor licensing process by (i) acquiring more states who accept the NASCLA Accredited Examination Program and (ii) reducing licensing barriers.





This past year marked the first year of NASCLA's FY 2025-2027 Strategic Plan and reinforced our commitment to Leading the Way in Advancing Construction Regulation. With a clear focus on collaboration, consistency, and modernization, NASCLA moved from planning to action across programs, committees, and member services.

Together, we strengthened national exam programs, expanded education and engagement, and continued modernizing the tools that support state licensing agencies. The progress reflected in this report highlights both the momentum built this year and the strong foundation in place to support regulatory excellence nationwide.

Sincerely,



David Fogt
NASCLA President



Angie Whitaker, CAE
NASCLA Executive Director





A YEAR OF LEADING THE WAY

This year, NASCLA's impact was visible across every area of our work — from strengthening connections with members to expanding national programs and modernizing the tools that support contractor licensing. This annual report highlights many of these wins; together, it tells a story of momentum and collective progress.



WE
LED
THE
WAY

in expanding
our membership
community

More states, agencies, and partners joined or re-engaged with NASCLA, and our network grew stronger through deliberate outreach and board-level representation. This growth reflects the value members see in staying connected and aligned nationwide.

WE
LED
THE
WAY

in modernizing
licensing examinations

NASCLA's Accredited Examination Program continued its upward trajectory through expanded participation, updated exam standards, and dual-provider delivery through PSI and Prov. These enhancements improved access, flexibility, and national consistency for candidates and agencies alike.

WE
LED
THE
WAY

in building
stronger state
partnerships

States continued to turn to NASCLA as a trusted collaborator — renewing relationships, onboarding new leadership, and engaging in conversations that support consistency across jurisdictions. These strengthened state connections were a defining theme for the year.

WE
LED
THE
WAY

in advancing
strategic
initiatives

Committees drove progress on portability, model legislation, technology alignment, and legislative advocacy tools. This foundational work supports clearer classification structures, smarter exam development, and consistent regulatory guidance across states.

WE
LED
THE
WAY

through national
coordination and
public service

The National Coordinated Enforcement Effort and NASCLA's expanded disaster relief efforts reflect our shared commitment to supporting states beyond day-to-day licensing — strengthening consumer confidence and industry accountability nationwide. The Natural Disaster Relief Program is available for state members to apply when a disaster impacts their area.

WE
LED
THE
WAY

in elevating
education and
engagement

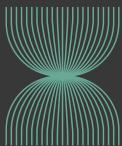
NASCLA continued elevating licensing education by modernizing its core resources to better support member states and candidates. Updated editions of the NASCLA Contractors Guide to Business, Law & Project Management, including select Spanish-language publications, along with the full digital delivery of the Companion Course, improved accessibility and consistency across jurisdictions. Together, these efforts strengthened NASCLA's role as a reliable national resource for contractor licensing education.

WE
LED
THE
WAY

in technology
and innovation

Progress continued on the Contractor Licensee Database, digital practice exams, AI policy monitoring, and long-term planning for a future NASCLA app. These initiatives reaffirm our commitment to meeting members where they are — and where the industry is headed.

Together, these accomplishments show how NASCLA — and its member agencies — spent the year *leading the way in advancing construction regulation*, strengthening national alignment, and building the tools our industry needs for the future.



The accomplishments highlighted in Our Wins reflect real progress across the NASCLA community. The perspectives below show how that work has translated into meaningful impact for agencies, partners, and professionals nationwide.

COLLABORATION

NASCLA continues to bring states together to solve challenges through shared experience and connection.

“ Oftentimes as regulators, we feel out on our own. NASCLA brings everyone together so we can work through challenges together. ”



Andrew
Brisbo

Bureau Director
Michigan Licensing and Regulatory Affairs,
Bureau of Construction Codes

PROFESSIONAL
GROWTH

Education, events, and peer exchange remain central to strengthening regulatory practice.

“ Every time I come to a NASCLA event, I get something out of it that we can apply back home. ”



Dale
Dawson

Executive Director
North Carolina State Board of Examiners of
Plumbing, Heating, and Fire Sprinkler Contractors

MEMBERSHIP
VALUE

Membership delivers measurable benefits that support agencies in their day-to-day work.

“ It's the best decision we've made as an agency. ”



Tom
Cole

Director
Arizona Registrar of Contractors

PRACTICAL
RESOURCES

NASCLA's tools are designed to be usable, relevant, and immediately applicable.

“ NASCLA gives us tools we can actually use. ”



Max
Fuller

Commissioner
Kentucky Department of Housing,
Buildings, and Construction

CLARITY
& CONSISTENCY

Smarter systems and shared standards help remove unnecessary barriers while maintaining strong regulation.

“ It's one less hurdle for us and for contractors. ”



Tiffany
Loveless

Executive Director
Alabama Licensing Board for
General Contractors

NATIONAL
PERSPECTIVE

NASCLA's national reach supports mobility and consistency across jurisdictions.

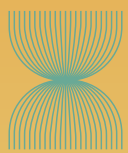
“ Having the NASCLA Accredited Exam accepted in multiple states is a huge benefit for contractors like us. ”



Dale
Johnson

Compliance Director
North Division
Lowe's Home Centers LLC





| SHORT-TERM GOALS | LONG-TERM GOALS |
|--|---|
| Within the Next 12 Months | Within the Next 2 Years |
| Accredited Examination Program Committee | |
| <div>✔</div> Transition from Power Limited Systems Classification Exam due to limited support. | <div>↑</div> Develop and implement the NASCLA Plumbing Examination. |
| <div>↑</div> Begin development of Plumbing Classification Exam. | |
| Advocacy & Partnership Committee | |
| <div>↑</div> Establish connections with trade associations, educational institutions, and technology experts to promote NASCLA’s initiatives and visibility. | <div>⏸</div> Collaborate with the NASCLA Model Legislation Committee to create legislative tools addressing over-regulation and deregulation. |
| Model Legislation Committee | |
| <div>↑</div> Create Annual Report Template. | <div>↑</div> Create training programs and quick-reference guides for legislators, emphasizing regulatory compliance and consumer protection. |
| <div>↑</div> Collaborate with the NASCLA Technology Committee to update NASCLA Model Legislation reflecting technological advancements. | <div>↑</div> Monitor advancements such as AI and create model legislative language to address emerging challenges. |
| <div>↑</div> Create a framework for improving licensure portability by identifying shared attributes and distinctions in licensure classifications. | <div>↑</div> Support states with exam waivers by providing equivalency standards and communicating benefits to interested parties. |
| Technology Committee | |
| <div>⬅</div> Recommend speakers and session topics for quarterly webinars highlighting technological trends in construction and licensing. | <div>↑</div> Streamline member communication and improve accessibility to resources with a user-friendly app integrated with NASCLA’s website revamp. |
| <div>✔</div> Partner with the NASCLA Model Legislation Committee to revise and update modules with current technological advancements. | <div>⬅</div> Track state-level AI developments and gather insights to guide NASCLA’s legislative and regulatory efforts. |



NASCLA MEMBERSHIP

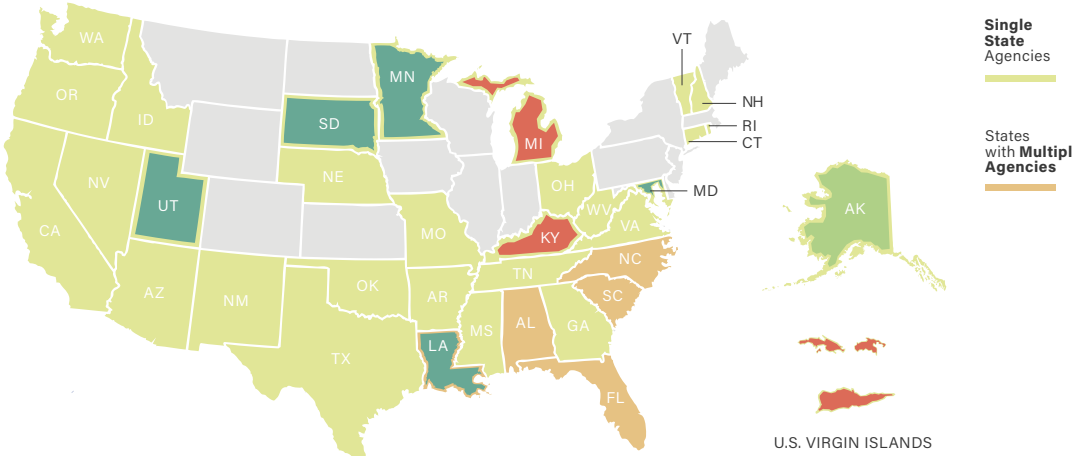
NASCLA MEMBERSHIP GREW BY 128 MEMBERS



NASCLA IS COMPRISED OF 47 CONTRACTOR LICENSING AGENCIES



STRENGTHENING STATE CONNECTIONS



NASCLA ACCREDITED EXAMINATION PROGRAM

YEAR-OVER-YEAR GROWTH CONTINUES

Now Powered by Two Providers – NASCLA exams are delivered nationwide through both **PSI** and **Pro**, expanding access and flexibility for candidates.

The NASCLA Accredited Examination Program expanded again this year, with an overall increase in participation across both Electrical and Commercial programs.

PERCENTAGE GROWTH



TOTAL PARTICIPATING PROGRAMS

COMMERCIAL

Administering Accepting



ELECTRICAL

Administering Accepting



NEW ACCEPTING STATE AGENCIES PARTICIPATING

COMMERCIAL

Alabama Home Builders Licensure Board

California Contractors State License Board



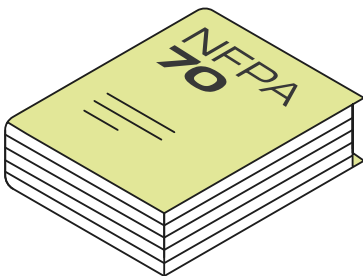
ELECTRICAL

Kentucky Department of Housing, Buildings, and Construction



MODERNIZED EXAM STANDARDS

Rolled out new **NASCLA Electrical Examination Forms** based on the 2020/2023 National Electrical Code and other updated references—effective **August 1, 2025**



NASCLA PUBLICATIONS

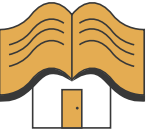
UPDATED CORE RESOURCES

Released updated Contractors Guide editions for **8 State Titles**, including **Spanish-Language Editions for Virginia and Maryland***

*Updated (8) Business and Law Publications
Ohio, New Jersey, VA English/Spanish, MD English/Spanish, MD Salesperson, and NC PHFS



Published an updated version of the **Consumers Guide to Home Improvement Projects**



Launched a **10% Military Discount** for the NASCLA Companion Course



EXPANDED REACH AND INNOVATION

CSLID digital database under construction to enhance member access



Together with PSI, NASCLA developed a **Digital Practice Exam** designed to meet candidates where they are — supporting their path to licensure.

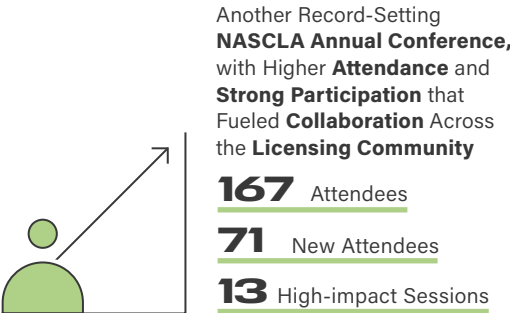


Boosted Visibility through targeted digital marketing campaigns

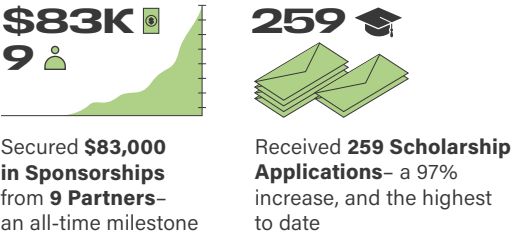


NASCLA PROGRAMS & EVENTS

ANNUAL CONFERENCE SUCCESS

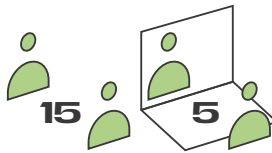


RECORD-BREAKING SPONSORSHIP & SCHOLARSHIP PROGRAMS



EXPANDED PROFESSIONAL
EDUCATION & ENGAGEMENT

Completed full Investigator Training Program with **15 In-Person Modules** and **5 Virtual Sessions**



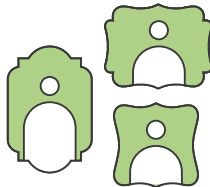
Developed new livestream formats, including micro webinars and our **First-Ever Sponsor Webinar**



Launched the **NASCLA Hub** using **Webcast Cloud** to host trainings, livestreams, and on-demand content



Introduced **Member Spotlights** in quarterly State Member Calls to highlight engagement and best practices



NASCLA STRATEGIC INITIATIVES

ACCREDITED
EXAMINATION
PROGRAM COMMITTEE

FOCUS ON
PORTABILITY

Completed **State Survey** on need for a **Plumbing Classification Exam**



Initiated **Outreach to National Plumbing Trade Associations** for exam development **Collaboration and Support**



Laid groundwork for long-term **Plumbing Exam** development



ADVOCACY
& PARTNERSHIP
COMMITTEE

FOCUS ON
COMMUNICATION
& OUTREACH

Drafted **New Outreach Language** tailored to industry partners



Designed **Fresh Marketing Materials** to promote NASCLA's value



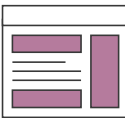
Compiled **Strategic Contact Lists** for future campaigns



MODEL LEGISLATION COMMITTEE

FOCUS ON
COMMUNICATION
& OUTREACH

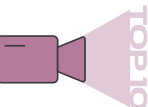
Developed key components of a new Legislative Advocacy Packet, featuring a **Customizable Annual Report Template**



Launched development of a **NASCLA Legislative Training Program** for state members

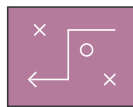


Began production of **Advocacy Videos**, including Top 10 Licensing Cases

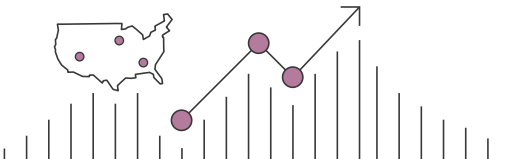


FOCUS ON
MODEL LEGISLATION

Aligned Model Legislation with Emerging Technologies in partnership with the NASCLA Technology Committee

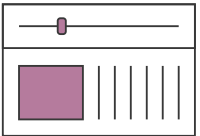


Tracked AI-Related State Policies to guide future updates

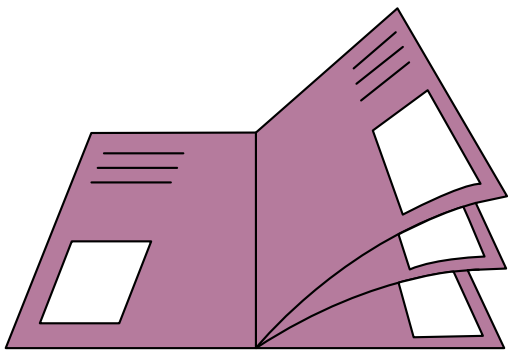


FOCUS ON
PORTABILITY

Collected Exam Data to support advocacy and state alignment



Scheduled a **State Member Exam Waiver Session** at the NASCLA 2025 Annual Conference

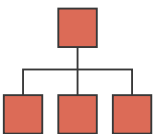


ADDITIONAL INITIATIVES

NASCLA CONTRACTOR
LICENSEE DATABASE

Total of 9 Participating State Agencies
Alabama – HVAC, Alabama – General, Arizona, California, Mississippi, North Carolina – Electrical, North Carolina – General, Tennessee, Washington

Onboarded **Arizona Registrar of Contractors** (February 2025)



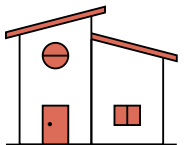
DISASTER RELIEF READY

Introduced NASCLA's new **Natural Disaster Policy**, supporting nonprofits nominated by member states to assist in disaster recovery



GROWTH YOU CAN SEE

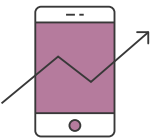
In 2025, NASCLA **Updated Its Headquarters**—making space for innovation, collaboration, and the future



TECHNOLOGY
COMMITTEE

FOCUS ON
EDUCATION

Supported **Planning for Future NASCLA App** and website enhancements



FOCUS ON
MODEL LEGISLATION

Provided input to align model legislation with **AI and Innovation**



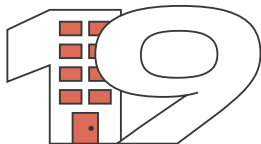
FOCUS ON
TECHNOLOGY

Tracked AI Policy developments across states



NASCLA NATIONAL
COORDINATED
ENFORCEMENT EFFORT
OCTOBER 14 - 25

19 Participating State Agencies



Over **4,000** Job Sites Visited



1,218 Complaints/Instances of Non-Compliance Found



2024-2025
EXECUTIVE
COMMITTEE



President

David
Fogt

Registrar

California Contractors
State License Board



1st Vice President

Dale
Dawson

Executive Director

North Carolina State
Board of Examiners of
Plumbing, Heating and
Fire Sprinkler Contractors



2nd Vice President

Tiffany
Loveless

Executive Director

Alabama Licensing Board
for General Contractors



Secretary

Kimberly
Troxler

Program Specialist

District of Columbia
Department of Licensing
and Consumer Protection



Past President
& Treasurer-Elect

Tim
Norman

Executive Director

North Carolina State
Board of Examiners
of Electrical Contractors



Treasurer

Melissa
McBride

Contractor Compliance Chief

Washington State
Department of Labor
& Industries



Immediate Past President

Stephanie
Lee

Executive Director

Mississippi State
Board of Contractors



Fiscal Policy Representative

George
Whalen

NASCLA Past President
NASCLA Honorary Member



Fiscal Policy Representative

Janet
Baumberger

Commission Executive

South Carolina Residential
Builders Commission



2024-2025
BOARD OF
DIRECTORS



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Morgan**

Alabama Plumbers & Gas
Fitters Examining Board



Program Specialist

**Kimberly
Troxler**

District of Columbia,
Department of Licensing
and Consumer Protection



Commissioner

**J. Max
Fuller**

Kentucky Department of
Housing, Buildings,
and Construction



Executive Director

**Jeffrey
Becraft**

Alabama Board of Heating,
Air Conditioning and Refrigeration
Contractors & the Alabama Electrical
Contractors Board



Director

**Tom
Cole**

Arizona Registrar
of Contractors



Board Member

**Rachelle
Wood**

Florida Construction
Industry Licensing Board



Bureau Director

**Andrew
Brisbo**

Michigan Licensing &
Regulatory Affairs, Bureau
of Construction Codes



General Counsel

**J. Seth
Gowan**

Alabama Home Builders
Licensure Board



Administrator

**Jimmy
Lawson**

Arkansas Contractors
Licensing Board



Licensing
& Registration
Program Manager

**Jessica
Spoja**

Idaho Building,
Construction
& Real Estate Bureau



Executive Director

**Stephanie
Lee**

Mississippi State
Board of Contractors



Executive Director

**Tiffany
Loveless**

Alabama Licensing Board
for General Contractors



Registrar

**David
Fogt**

California Contractors
State License Board



Executive Director

**Craig
Thelen**

Nebraska State
Electrical Division



2024-2025
BOARD OF
DIRECTORS



Executive Director

Tim
Norman

North Carolina State
Board of Examiners of
Electrical Contractors



State Building
Commissioner

James
Cambio, CBO

Rhode Island Contractors'
Registration and
Licensing Board



Compliance Director

Charlotte
Melder

Texas Department of
Licensing & Regulation



Executive Director

Dale
Dawson

North Carolina State
Board of Examiners of
Plumbing, Heating and
Fire Sprinkler Contractors



Board Executive

Meronica
Fulton

South Carolina
Contractors' Licensing
Board



Commissioner

H. Nathalie
Hodge

Virgin Islands Department
of Licensing
and Consumer Affairs



General Construction
Bureau Chief

Martin
Romero
CBO

New Mexico Construction
Industries Division



Administrator

Jan
Hubbard

Oklahoma Construction
Industries Board



Commission Executive

Janet
Baumberger

South Carolina Residential
Builders Commission



Executive Director

Marjorie
King

Virginia Board
for Contractors



Executive Director

Ryan
Cody

North Carolina
Licensing Board for
General Contractors



Administrator

Chris
Huntington

Oregon Construction
Contractors Board



Executive Director

Chris
Burkhart

Tennessee Board of
Licensing Contractors



Contractor
Compliance Chief

Melissa
McBride

Washington State
Department of Labor
& Industries



2024-2025
EXECUTIVE
COMMITTEES

FINANCIAL STRATEGY
(EXECUTIVE
SUB-COMMITTEE)



Melissa
McBride, WA
Chair



Dale
Dawson, NC



Janet
Baumberger, SC



George
Whalen, RI



Tim
Norman, NC

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Co-Chair



Carol Gagnon, CA
Co-Chair

Michael Baisden, OH

Kelly Bean, MI

MiChell Bird, ID

Mary Charity, VA

Ryan Cody, NC

Brooks Myers
Lowe's Home Centers LLC

Tim Norman, NC

Al Nyman
Transformco

Molly Price, SC

Stephen Thompson
Lowe's Home Centers LLC

George Whalen, RI

Grayson Williams
Lowe's Home Centers LLC

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PARTNERSHIP
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Lowe's
Companies, Inc.
Co-Chair

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Lowe's Home Centers LLC

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Melissa McBride, WA

Tim Norman, NC

Al Nyman
Transformco

Molly Price, SC

Andre Sappington
BNS LLC

Andy Stokes
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Ellen Leonard, AL
Co-Chair

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MiChell Bird, ID

Dale Dawson, NC

Max Fuller, KY

Alesha Gensler, MI

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Tim Norman, NC

George Whalen, RI

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COMMITTEE



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Chair

Janet Baumberger, SC

Melissa McBride, WA

Tim Norman, NC

George Whalen, RI

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COMMITTEE



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Chair

Darlene Akel, AR

Nick Alberini
Lowe's Home Centers LLC

Janet Baumberger, SC

Joe Hawkins, MS

Tara Hetzel, AL

Anthony Jacovino, AZ

Cameron Parris, VA

Grayson Williams
Lowe's Home Centers LLC

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TASK FORCE



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Co-Chair

Dale Dawson, NC



Al Nyman
Transformco
Co-Chair

Andy Stokes, Lowe's Home Centers LLC

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SELECTION PANEL

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Lowe's Home Centers LLC

Darlene Akel, AR

Douglas Altenbern
A.G. Spanos

Andrew Brisbo, MI

Julia Blanks
Lowe's Home Centers LLC

Dale Dawson, NC

Michelle Diggs
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Joe Hawkins, MS

Chris Huntington, OR

Doug Jennings, TX

Jimmy Lawson, AR

Brooks Myers
Lowe's Home Centers LLC

Tim Norman, NC

Al Nyman
Transformco

Andy Stokes
Lowe's Home Centers LLC

Stephen Thompson
Lowe's Home Centers LLC

George Whalen, RI

Jeff Wills, AZ



2024-2025
STAFF



Executive Director

Angie
Whitaker, CAE



Programs &
Events Specialist

Windsor
Smith



Examinations &
Publications Specialist

Raven
Talashoma



Strategy Director

Kirsten
Zacharias



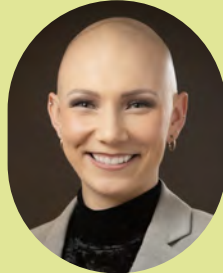
Examinations &
Publications Director

Leslie
Farrell



Visual Content &
Project Specialist

Catherine
Peach



Project & Customer
Solutions Specialist

Tia
Simpson



Programs &
Events Manager

Sarah
Sullivan



Operations Manager

Jacquie
Wilberscheid



Programs &
Events Coordinator

Aaryanna
Nelson



Office Coordinator

Jenny
Raymond





**AS WE CELEBRATE THIS
YEAR'S ACCOMPLISHMENTS,**

We are reminded that your leadership, collaboration, and dedication fuels NASCLA's success. We are honored to work alongside such an exceptional community of professionals driving innovation and excellence in contractor regulation.

**ON
BEHALF
OF THE
NASCLA
PRESIDENT,
BOARD OF
DIRECTORS,
& EXECUTIVE
DIRECTOR,**

we extend our sincere gratitude for your continued commitment and contributions over the past year. Your support played a key role in advancing NASCLA's mission and achieving our collective goals.





THANK
YOU

