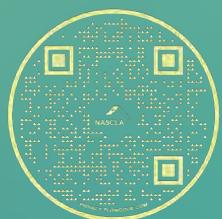




NASCLA ANNUAL REPORT







NASCLA HISTORY

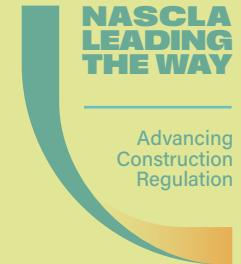
Founded in 1962, the National Association of State Contractors Licensing Agencies (NASCLA) is a nonprofit organization whose purpose is to promote best practices and license uniformity for agencies that regulate the construction industry.

By upholding dedication to the assistance of contractor licensing and enforcement agencies, trade associations, and members of the construction industry, NASCLA serves as a vital resource for its members and the contracting community.

GOALS

Support best practices in the construction industry that promote quality standards and public safety, mutual interests and regulation of business practices. Pertinent information to be made available to NASCLA members via educational seminars and informative publications.

Streamline contractor licensing process by (i) acquiring more states who accept the NASCLA Accredited Examination Program and (ii) reducing licensing barriers.



This past year marked the first year of NASCLA's FY 2025-2027 Strategic Plan and reinforced our commitment to Leading the Way in Advancing Construction Regulation. With a clear focus on collaboration, consistency, and modernization, NASCLA moved from planning to action across programs, committees, and member services.

Together, we strengthened national exam programs, expanded education and engagement, and continued modernizing the tools that support state licensing agencies. The progress reflected in this report highlights both the momentum built this year and the strong foundation in place to support regulatory excellence nationwide.

Sincerely,



David Fogt
NASCLA President



Angie Whitaker, CAE
NASCLA Executive Director





A YEAR OF LEADING THE WAY

This year, NASCLA's impact was visible across every area of our work — from strengthening connections with members to expanding national programs and modernizing the tools that support contractor licensing. This annual report highlights many of these wins; together, it tells a story of momentum and collective progress.



in expanding
our membership
community

More states, agencies, and partners joined or re-engaged with NASCLA, and our network grew stronger through deliberate outreach and board-level representation. This growth reflects the value members see in staying connected and aligned nationwide.



in modernizing
licensing examinations

NASCLA's Accredited Examination Program continued its upward trajectory through expanded participation, updated exam standards, and dual-provider delivery through PSI and Prov. These enhancements improved access, flexibility, and national consistency for candidates and agencies alike.



in building
stronger state
partnerships



in advancing
strategic
initiatives

Committees drove progress on portability, model legislation, technology alignment, and legislative advocacy tools. This foundational work supports clearer classification structures, smarter exam development, and consistent regulatory guidance across states.



through national
coordination and
public service

The National Coordinated Enforcement Effort and NASCLA's expanded disaster relief efforts reflect our shared commitment to supporting states beyond day-to-day licensing — strengthening consumer confidence and industry accountability nationwide. The Natural Disaster Relief Program is available for state members to apply when a disaster impacts their area.



in elevating
education and
engagement

NASCLA continued elevating licensing education by modernizing its core resources to better support member states and candidates. Updated editions of the NASCLA Contractors Guide to Business, Law & Project Management, including select Spanish-language publications, along with the full digital delivery of the Companion Course, improved accessibility and consistency across jurisdictions. Together, these efforts strengthened NASCLA's role as a reliable national resource for contractor licensing education.



in technology
and innovation

Progress continued on the Contractor Licensee Database, digital practice exams, AI policy monitoring, and long-term planning for a future NASCLA app. These initiatives reaffirm our commitment to meeting members where they are — and where the industry is headed.

Together, these accomplishments show how NASCLA — and its member agencies — spent the year *leading the way in advancing construction regulation, strengthening national alignment, and building the tools our industry needs for the future.*



The accomplishments highlighted in Our Wins reflect real progress across the NASCLA community. The perspectives below show how that work has translated into meaningful impact for agencies, partners, and professionals nationwide.

COLLABORATION

NASCLA continues to bring states together to solve challenges through shared experience and connection.

“ Oftentimes as regulators, we feel out on our own. NASCLA brings everyone together so we can work through challenges together.



Andrew Brisbo

Bureau Director
Michigan Licensing and Regulatory Affairs,
Bureau of Construction Codes

PROFESSIONAL GROWTH

Education, events, and peer exchange remain central to strengthening regulatory practice.

“ Every time I come to a NASCLA event, I get something out of it that we can apply back home.



Dale Dawson

Executive Director
North Carolina State Board of Examiners of
Plumbing, Heating, and Fire Sprinkler Contractors

MEMBERSHIP VALUE

Membership delivers measurable benefits that support agencies in their day-to-day work.

“ It's the best decision we've made as an agency.



Tom Cole

Director
Arizona Registrar of Contractors

PRACTICAL RESOURCES

NASCLA's tools are designed to be usable, relevant, and immediately applicable.

“ NASCLA gives us tools we can actually use.



Max Fuller

Commissioner
Kentucky Department of Housing,
Buildings, and Construction

CLARITY & CONSISTENCY

Smarter systems and shared standards help remove unnecessary barriers while maintaining strong regulation.

“ It's one less hurdle for us and for contractors.



Tiffany Loveless

Executive Director
Alabama Licensing Board for
General Contractors

NATIONAL PERSPECTIVE

NASCLA's national reach supports mobility and consistency across jurisdictions.

“ Having the NASCLA Accredited Exam accepted in multiple states is a huge benefit for contractors like us.



Dale Johnson

Compliance Director
North Division
Lowe's Home Centers LLC





SHORT-TERM GOALS		LONG-TERM GOALS
Within the Next 12 Months		Within the Next 2 Years
Accredited Examination Program Committee		
<input checked="" type="checkbox"/> Transition from Power Limited Systems Classification Exam due to limited support.		<input type="button" value="Up"/> Develop and implement the NASCLA Plumbing Examination.
<input type="button" value="Up"/> Begin development of Plumbing Classification Exam.		
Advocacy & Partnership Committee		
<input type="button" value="Up"/> Establish connections with trade associations, educational institutions, and technology experts to promote NASCLA's initiatives and visibility.		<input type="button" value="II"/> Collaborate with the NASCLA Model Legislation Committee to create legislative tools addressing over-regulation and deregulation.
Model Legislation Committee		
<input type="button" value="Up"/> Create Annual Report Template.		<input type="button" value="Up"/> Create training programs and quick-reference guides for legislators, emphasizing regulatory compliance and consumer protection.
<input type="button" value="Up"/> Collaborate with the NASCLA Technology Committee to update NASCLA Model Legislation reflecting technological advancements.		<input type="button" value="Up"/> Monitor advancements such as AI and create model legislative language to address emerging challenges.
<input type="button" value="Up"/> Create a framework for improving licensure portability by identifying shared attributes and distinctions in licensure classifications.		<input type="button" value="Up"/> Support states with exam waivers by providing equivalency standards and communicating benefits to interested parties.
Technology Committee		
<input type="button" value="Left"/> Recommend speakers and session topics for quarterly webinars highlighting technological trends in construction and licensing.		<input type="button" value="Up"/> Streamline member communication and improve accessibility to resources with a user-friendly app integrated with NASCLA's website revamp.
<input checked="" type="checkbox"/> Partner with the NASCLA Model Legislation Committee to revise and update modules with current technological advancements.		<input type="button" value="Left"/> Track state-level AI developments and gather insights to guide NASCLA's legislative and regulatory efforts.

 Completed Not started In progress Ongoing On hold

NASCLA MEMBERSHIP

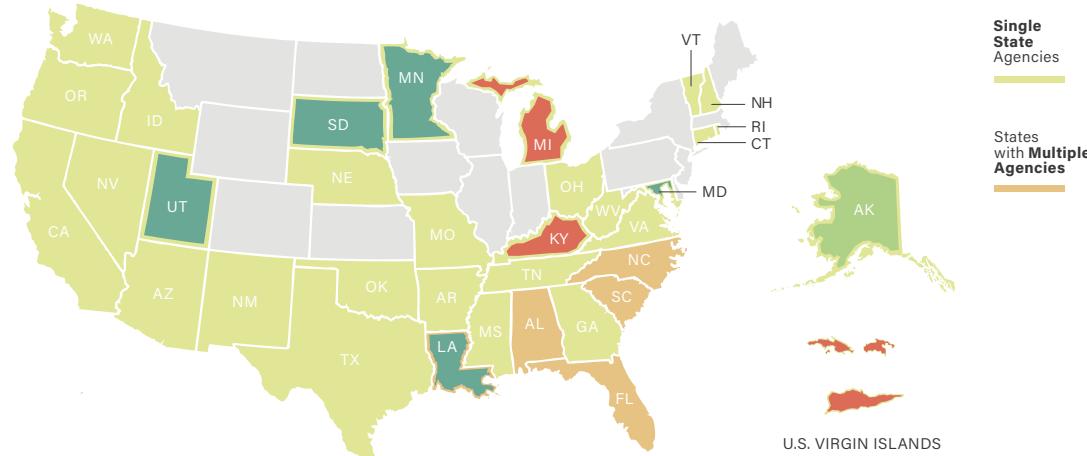
NASCLA
MEMBERSHIP GREW
BY 128 MEMBERS

297
TOTAL
47 State Members
31 Business Members
219 Individual Members

NASCLA IS COMPRISED
OF 47 CONTRACTOR
LICENSING AGENCIES



Including
the U.S.
Virgin
Islands

STRENGTHENING
STATE CONNECTIONS

NASCLA ACCREDITED EXAMINATION PROGRAM

YEAR-OVER-YEAR
GROWTH CONTINUES

Now Powered by Two Providers -
NASCLA exams are delivered nationwide
through both **PSI** and **Prov**, expanding
access and flexibility for candidates.

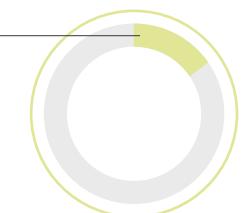
Prov
***psi**

The NASCLA Accredited Examination Program expanded
again this year, with an overall increase in participation
across both Electrical and Commercial programs.

PERCENTAGE
GROWTH

**13%
INCREASE**

between August 2024
and August 2025



■ This year ■ Last year

TOTAL PARTICIPATING PROGRAMS

COMMERCIAL

Administering

Accepting

08

12



ELECTRICAL

Administering

Accepting

09

08

NEW ACCEPTING
STATE AGENCIES PARTICIPATING

COMMERCIAL

Alabama Home
Builders Licensure
Board

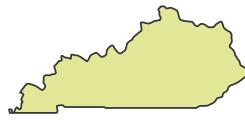


California
Contractors State
License Board

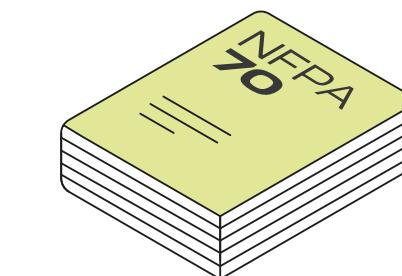


ELECTRICAL

Kentucky
Department of
Housing, Buildings,
and Construction

MODERNIZED
EXAM STANDARDS

Rolled out new **NASCLA Electrical Examination Forms** based on the 2020/2023 National Electrical Code and other updated references - effective **August 1, 2025**



NASCLA PUBLICATIONS

UPDATED
CORE RESOURCES

Released updated Contractors Guide editions for **8 State Titles**, including **Spanish-Language Editions for Virginia and Maryland***



*Updated (8) Business and Law Publications
Ohio, New Jersey, VA English/Spanish, MD
English/Spanish, MD Salesperson, and NC PHFS

Published an updated version of the **Consumers Guide to Home Improvement Projects**



Launched a **10% Military Discount** for the NASCLA Companion Course

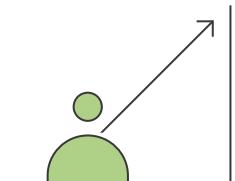


NASCLA PROGRAMS & EVENTS

ANNUAL CONFERENCE
SUCCESS

Another Record-Setting
NASCLA Annual Conference, with Higher **Attendance** and
Strong Participation that
Fueled **Collaboration** Across
the **Licensing Community**

167 Attendees
71 New Attendees
13 High-impact Sessions

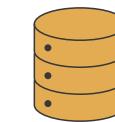
RECORD-BREAKING
SPONSORSHIP
& SCHOLARSHIP
PROGRAMS

\$83K
9

Secured **\$83,000**
in **Sponsorships**
from **9 Partners** -
an all-time milestone

259

Received **259 Scholarship**
Applications - a 97%
increase, and the highest
to date

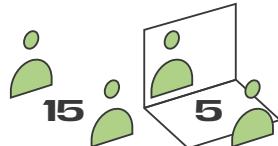


Together with PSI, NASCLA developed a **Digital Practice Exam** designed to meet candidates where they are - supporting their path to licensure.



EXPANDED PROFESSIONAL EDUCATION & ENGAGEMENT

Completed full Investigator Training Program with **15 In-Person Modules** and **5 Virtual Sessions**



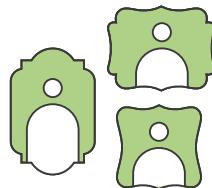
Developed new livestream formats, including micro webinars and our **First-Ever Sponsor Webinar**



Launched the **NASCLA Hub** using **Webcast Cloud** to host trainings, livestreams, and on-demand content



Introduced **Member Spotlights** in quarterly State Member Calls to highlight engagement and best practices

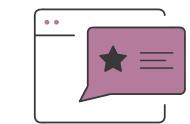


NASCLA STRATEGIC INITIATIVES

ACCREDITED EXAMINATION PROGRAM COMMITTEE

FOCUS ON PORTABILITY

Completed **State Survey** on need for a **Plumbing Classification Exam**



Initiated **Outreach to National Plumbing Trade Associations** for exam development **Collaboration and Support**



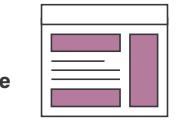
Laid groundwork for long-term **Plumbing Exam** development



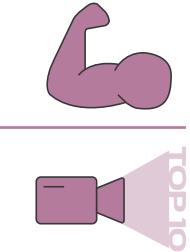
MODEL LEGISLATION COMMITTEE

FOCUS ON COMMUNICATION & OUTREACH

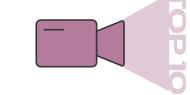
Developed key components of a new Legislative Advocacy Packet, featuring a **Customizable Annual Report Template**



Launched development of a **NASCLA Legislative Training Program** for state members



Began production of **Advocacy Videos**, including Top 10 Licensing Cases



ADVOCACY & PARTNERSHIP COMMITTEE

FOCUS ON COMMUNICATION & OUTREACH

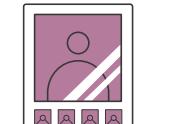
Drafted **New Outreach Language** tailored to industry partners



Designed **Fresh Marketing Materials** to promote NASCLA's value

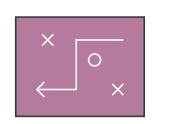


Compiled **Strategic Contact Lists** for future campaigns

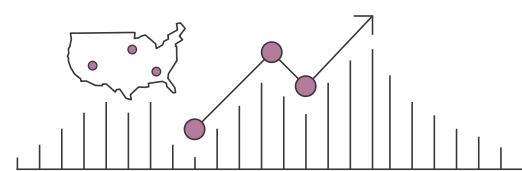


FOCUS ON MODEL LEGISLATION

Aligned Model Legislation with Emerging Technologies in partnership with the NASCLA Technology Committee

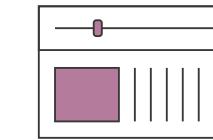


Tracked **AI-Related State Policies** to guide future updates

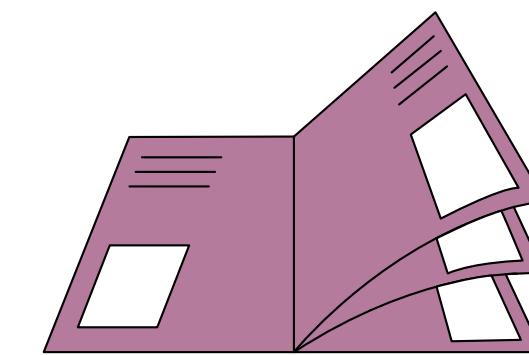


FOCUS ON PORTABILITY

Collected **Exam Data** to support advocacy and state alignment



Scheduled a **State Member Exam Waiver Session** at the NASCLA 2025 Annual Conference

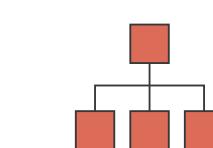


ADDITIONAL INITIATIVES

NASCLA CONTRACTOR LICENSEE DATABASE

Total of 9 Participating State Agencies
Alabama – HVAC, Alabama – General, Arizona, California, Mississippi, North Carolina – Electrical, North Carolina – General, Tennessee, Washington

Onboarded **Arizona Registrar of Contractors** (February 2025)



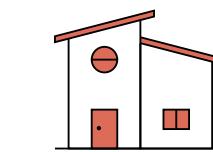
DISASTER RELIEF READY

Introduced NASCLA's new **Natural Disaster Policy**, supporting nonprofits nominated by member states to assist in disaster recovery



GROWTH YOU CAN SEE

In 2025, NASCLA **Updated Its Headquarters**—making space for innovation, collaboration, and the future



TECHNOLOGY COMMITTEE

FOCUS ON EDUCATION

Supported **Planning for Future NASCLA App** and website enhancements



FOCUS ON MODEL LEGISLATION

Provided input to align model legislation with **AI and Innovation**

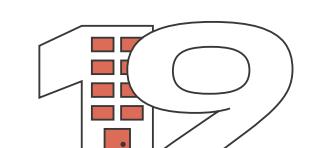


FOCUS ON TECHNOLOGY

Tracked **AI Policy** developments across states



NASCLA NATIONAL COORDINATED ENFORCEMENT EFFORT OCTOBER 14 - 25



19 Participating State Agencies

Over 4,000 Job Sites Visited



1,218 Complaints/ Instances of **Non-Compliance Found**



2024-2025 EXECUTIVE COMMITTEE

President



**David
Fogt**

Registrar

California Contractors
State License Board

Past President
& Treasurer-Elect



**Tim
Norman**

Executive Director

North Carolina State
Board of Examiners
of Electrical Contractors

Immediate Past President



**Stephanie
Lee**

Executive Director

Mississippi State
Board of Contractors

1st Vice President



**Dale
Dawson**

Executive Director

North Carolina State
Board of Examiners of
Plumbing, Heating and
Fire Sprinkler Contractors

Treasurer



**Melissa
McBride**

Contractor Compliance Chief

Washington State
Department of Labor
& Industries

Fiscal Policy Representative



**George
Whalen**

NASCLA Past President
NASCLA Honorary Member

2nd Vice President



**Tiffany
Loveless**

Executive Director

Alabama Licensing Board
for General Contractors

Fiscal Policy Representative



**Janet
Baumberger**

Commission Executive

South Carolina Residential
Builders Commission

Secretary



**Kimberly
Troxler**

Program Specialist

District of Columbia
Department of Licensing
and Consumer Protection

2024-2025 BOARD OF DIRECTORS



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Morgan**

Alabama Plumbers & Gas
Fitters Examining Board



Executive Director

**Jeffrey
Becraft**

Alabama Board of Heating,
Air Conditioning and Refrigeration
Contractors & the Alabama Electrical
Contractors Board



Executive Director

**Tiffany
Loveless**

Alabama Licensing Board
for General Contractors



Director

**Tom
Cole**

Arizona Registrar
of Contractors



General Counsel

**J. Seth
Gowan**

Alabama Home Builders
Licensure Board



Registrar

**David
Fogt**

California Contractors
State License Board



Program Specialist

**Kimberly
Troxler**

District of Columbia,
Department of Licensing
and Consumer Protection



Board Member

**Rachelle
Wood**

Florida Construction
Industry Licensing Board



Commissioner

**J. Max
Fuller**

Kentucky Department of
Housing, Buildings,
and Construction



Licensing
& Registration
Program Manager

**Jessica
Spoja**

Idaho Building,
Construction
& Real Estate Bureau



Bureau Director

**Andrew
Brisbo**

Michigan Licensing &
Regulatory Affairs, Bureau
of Construction Codes



Executive Director

**Craig
Thelen**

Nebraska State
Electrical Division



2024-2025 BOARD OF DIRECTORS



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**Tim
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North Carolina State
Board of Examiners of
Electrical Contractors



State Building
Commissioner

**James
Cambio, CBO**

Rhode Island Contractors'
Registration and
Licensing Board



Compliance Director

**Charlotte
Melder**

Texas Department of
Licensing & Regulation



Division Director

**Bethany
Cottrell**

New Hampshire Office of
Professional Licensure
and Certification



Executive Director

**Dale
Dawson**

North Carolina State
Board of Examiners of
Plumbing, Heating and
Fire Sprinkler Contractors



Board Executive

**Meronica
Fulton**

South Carolina
Contractors' Licensing
Board



Commissioner

**H. Nathalie
Hodge**

Virgin Islands Department
of Licensing
and Consumer Affairs



General Construction
Bureau Chief

**Martin
Romero
CBO**

New Mexico Construction
Industries Division



Administrator

**Jan
Hubbard**

Oklahoma Construction
Industries Board



Commission Executive

**Janet
Baumberger**

South Carolina Residential
Builders Commission



Executive Director

**Marjorie
King**

Virginia Board
for Contractors



Executive Director

**Ryan
Cody**

North Carolina
Licensing Board for
General Contractors



Administrator

**Chris
Huntington**

Oregon Construction
Contractors Board



Executive Director

**Chris
Burkhardt**

Tennessee Board of
Licensing Contractors



Contractor
Compliance Chief

**Melissa
McBride**

Washington State
Department of Labor
& Industries

2024-2025 EXECUTIVE COMMITTEES

FINANCIAL STRATEGY (EXECUTIVE SUB-COMMITTEE)



Melissa
McBride, WA
Chair



Dale
Dawson, NC



Janet
Baumberger, SC



George
Whalen, RI



Tim
Norman, NC

ACCREDITED EXAMINATION PROGRAM COMMITTEE



Dale Dawson, NC
Co-Chair



Carol Gagnon, CA
Co-Chair

Michael Baisden, OH

Kelly Bean, MI

Michell Bird, ID

Mary Charity, VA
Stephen Thompson
Lowe's Home Centers LLC

Ryan Cody, NC

Brooks Myers
Lowe's Home Centers LLC

Tim Norman, NC

ADVOCACY & PARTNERSHIP COMMITTEE



Stephanie Lee, MS
Co-Chair



Dale Johnson
Lowe's
Companies, Inc.
Co-Chair

Nick Alberini
Lowe's Home Centers LLC

Cindy Casaus, AZ

Timothy Gavin
Brexton Construction

Seth Gowan, AL

Melissa McBride, WA

Tim Norman, NC

Al Nyman
Transformco

Molly Price, SC

Andre Sappington
BNS LLC

Andy Stokes
Lowe's Home Centers LLC

Craig Thelen, NE

Stephen Thompson
Lowe's Home Centers LLC

George Whalen, RI

MODEL LEGISLATION COMMITTEE



Seth Gowan, AL
Co-Chair



Ellen Leonard, AL
Co-Chair

Janet Baumberger, SC

Michell Bird, ID

Dale Dawson, NC

Max Fuller, KY

Alesha Gensler, MI

Stephanie Lee, MS

Tim Norman, NC

George Whalen, RI

George Whalen, RI
Grayson Williams
Lowe's Home Centers LLC

Tim Norman, NC

NOMINATION COMMITTEE



Stephanie Lee, MS
Chair

Janet Baumberger, SC

Melissa McBride, WA

Tim Norman, NC

George Whalen, RI

TECHNOLOGY COMMITTEE



Tiffany Loveless, AL
Chair

Darlene Akel, AR

Nick Alberini
Lowe's Home Centers LLC

Janet Baumberger, SC

Joe Hawkins, MS

Tara Hetzel, AL

Anthony Jacovino, AZ

Cameron Parris, VA

Grayson Williams
Lowe's Home Centers LLC

PUBLICATIONS TASK FORCE



George Whalen, RI
Co-Chair



Al Nyman
Transformco
Co-Chair

Dale Dawson, NC

Andy Stokes, Lowe's Home Centers LLC

SCHOLARSHIP SELECTION PANEL

Nick Alberini
Lowe's Home Centers LLC

Doug Jennings, TX
Jimmy Lawson, AR

Darlene Akel, AR

Brooks Myers
Lowe's Home Centers LLC

Douglas Altenbern
A.G. Spanos

Tim Norman, NC

Andrew Brisbo, MI

Al Nyman
Transformco

Julia Blanks
Lowe's Home Centers LLC

Andy Stokes
Lowe's Home Centers LLC

Dale Dawson, NC

Stephen Thompson
Lowe's Home Centers LLC

Michelle Diggs
Lowe's Home Centers LLC

Carol Gagnon, CA
George Whalen, RI

Carol Gagnon, CA

Joe Hawkins, MS

Joe Hawkins, MS

Chris Huntington, OR

Tara Hetzel, AL

Jeff Wills, AZ

Anthony Jacovino, AZ

Grayson Williams
Lowe's Home Centers LLC

Cameron Parris, VA

Grayson Williams
Lowe's Home Centers LLC



2024-2025 STAFF



Strategy Director
**Kirsten
Zacharias**



Programs &
Events Manager
**Sarah
Sullivan**



Executive Director
**Angie
Whitaker, CAE**



Examinations &
Publications Director
**Leslie
Farrell**



Operations Manager
**Jacquie
Wilberscheid**



Programs &
Events Specialist
**Windsor
Smith**



Examinations &
Publications Specialist
**Raven
Talashoma**



Visual Content &
Project Specialist
**Catherine
Peach**



Project & Customer
Solutions Specialist
**Tia
Simpson**



Programs &
Events Coordinator
**Aaryanna
Nelson**



Office Coordinator
**Jenny
Raymond**





**AS WE CELEBRATE THIS
YEAR'S ACCOMPLISHMENTS,**

We are reminded that your leadership, collaboration, and dedication fuels NASCLA's success. We are honored to work alongside such an exceptional community of professionals driving innovation and excellence in contractor regulation.

**ON
BEHALF
OF THE
NASCLA
PRESIDENT,
BOARD OF
DIRECTORS,
& EXECUTIVE
DIRECTOR,**

we extend our sincere gratitude for your continued commitment and contributions over the past year. Your support played a key role in advancing NASCLA's mission and achieving our collective goals.





THANK
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